



- iv) Single/broken shift dispensaries should have a minimum of two doctors.
- v) Double shift dispensaries should have a minimum of five doctors.
- vi) Regular evaluation should be done as per workload.
- vii) At the time of initial implementation of the scheme in any area, the Medical Officers and other Staff may be provided on the basis of the number of employees attached/likely to be attached to a particular dispensary.
- viii) After the scheme has been in operation for a period of one year or more and in case augmentation of staff is required, the strength of Medical Officers or other staff may be revised on the basis of workload. The yardstick for this purpose should be 60 cases on an average per doctor per day in the ratio of 20 new and 40 old cases.
- ix) Emergency service may be made available at some dispensaries depending on the requirements after normal working hours of the dispensary, by providing an additional Medical Officer, one Pharmacist/Staff Nurse and one Class IV employee for such a dispensary.

Revised norms as per No. 13/14/8/ESIC-1 dated 25.2.05 by the Director (Ops), H.O. ESIC, Patna. Ph. 249 mang, New Delhi.

NORMS FOR STAFF IN ESI DISPENSARIES.

| Designation | (2 Doctor Disp.) (3000 - 5000 IP) <i>Insured Persons + family units.</i> | (3 Doctor Disp.) (5000 - 10000 IP) <i>I.P.s + family units.</i> | (5 Doctor Disp.) (10000 & above IP Family Units) |
|-----------------------------|--|---|---|
| Medical Officer | 2 | 3 | 5 |
| UDC Cashier | 1 | 1 | 1 |
| UDC | 1 | 1 | 1 |
| LDC | 1 | 1 | ③ / |
| LHV/ANM/Staff Nurse | 2 | 2 | 4 |
| Pharmacist / Lab Technician | One for 25 to 30 tests per day if a Lab. is provided. | | |
| Dresser | 1 | 2 | 2 |
| Record Sorter | 1 | 2 | 2 |
| Peons | 3 | 5 | 5 |

*Medical Officer
UDC Cashier
UDC
LDC
LHV/ANM/Staff Nurse
Pharmacist
Dresser
Record Sorter
Peons*